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## **PROVISION OF HYGIENE PRODUCTS AND CLEANING SERVICES - OPFA/HCS2017/T2**

**Question:** The number of cleaners requested?

**Answer:** 2 Cleaners are required in the premises of the OPFA at all operational hours; the Supervisor role is expected to be Ad hoc

**Question:** On the once off installations, in a period of 5 years are they at any point going to need to be re installed (i.e. dispensers)?

**Answer:** At this point NO, but if such need arise, the appointed service provider will have to quote us on the installation of dispensers.

**Question:** validity period after closing date?

**Answer:** The Bid validity is 60 days after the closing date; Bids remain valid until 21 of October 2017

**Question:** I need to know if the scope of work is as per specification or is the new addendum to the scope of work.

**Answer:** The scope of the work is as per the specification.

**Question:** Is the specification as per monthly basis as once a month or the service is for five (5) days a week for the whole month?

**Answer:** The appointed service provider will be working from Monday to Friday and the supplies must be monthly.

**Question:** I would like to know out of the three cleaning councils do you need all of them or one certificate?

**Answer:** Only one certificate of the Cleaning Associations and the Contract Cleaning Bargaining council certificate with it

**Question:** The pricing for the tender needs to be fixed, could you please indicate the expected start date of the contract in order to know the period from which date it needs to be fixed from?



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**Answer:** Ideally, the contract is expected to be operational from the 1<sup>st</sup> of October 2017, so it would be advisable to use this date for the pricing

**Question:** Is the fixed pricing only for year 1?

**Answer:** Prices must be fixed for the full 5 years taking into consideration all applicable adjustments, annual increments, assumptions and estimates

**Question:** I remember raising this during the briefing session and you mentioned that we will be evaluated on the first year of the bid price.

I would rather say for our company after working on the quotation I find it easier to rather supply you guys with a ceiling price for the period of 5 years and will certainly include the CPI %. Will this be acceptable?

**Answer:** Prices must be fixed for the full 5 years taking into consideration all applicable adjustments, annual increments, assumptions and estimates

**Question:** Our Company is registered with CSD and has a sworn affidavit for BBBEE status, will this be acceptable? Instead of the actual BBBEE certificate? Please advice.

**Answer:** YES

**Question:** I noticed that on page 20 of the tender document, 8. Bid Validity talks about 60 days for the tenders to remain valid after closing date however there is both 21 October and September 2017. Which date to we refer to? I would not want to assume, yes I can work it from 21 Aug which means it will be October however I need clarity from you.

**Answer:** 21 of October 2017

**Question:** The pricing for the tender needs to be fixed, could you please indicate the expected start date of the contract in order to know the period from which date it needs to be fixed from?

**Answer:** Ideally, the contract is expected to be operational from the 1<sup>st</sup> of October 2017, so it would be advisable to use this date for the pricing